

# BALLOT FAQs

H Y R O X

**WHY ARE YOU DOING A BALLOT?**

Due to the overwhelming demand for our UK & Ireland events, we've introduced a ballot system for ticket entries to ensure everyone has a fair chance to participate.

**HOW DOES THE BALLOT WORK?**

The Ballot Process: Start to Finish:

**1. Log in to your account:**

When tickets become available on **Wednesday 11th December at 12:00 pm GMT**, click the "Register Now" button to either create or log into your HYROX UK account. Please be careful to enter your email address accurately or risk missing communications regarding your ballot registration from us.

**2. Ticket Selection:**

Once you have created your account, make sure to select your tickets as registration alone does not reserve or guarantee you a ticket. Your chance of being successful for tickets is not influenced in any way by the number of times you register, please choose your ballot registration wisely to avoid disappointment of being successful for a division you do not really want.

**3. Entry Timeline:**

The deadline to submit your ballot registration by is **Monday 15th December at 12:00 pm GMT**. As you will have a total of **5** days to make your submission, there is no need to rush.

**4. Selection Process:****Successful Entries:**

Round one of successful entries will be selected at random and notified via email the week commencing December 16th to secure their entry. Tickets will be sold exclusively via the HYROX registration page and you will have 3 days to secure your spot, with the exact deadline/ link shared in your email. Please ensure to check your spam folders for this email.

**Unsuccessful Entries:**

If you don't receive a ticket during the first round of the ballot, any unredeemed tickets will be made available in a second round. You'll receive an email during round two with an opportunity to secure a ticket on a first-come, first-served basis. Please be aware, if required you will be notified of any changes to the given timeline above.

**HOW DO YOU SELECT THE BALLOT WINNERS?**

Winners are chosen randomly from all eligible entries to ensure fairness.

**WHAT HAPPENS IF SOMEONE DOES NOT ACCEPT THEIR TICKET THROUGH THE BALLOT?**

If tickets are not claimed during the first round, they will become available on a first-come, first-served basis in round two. Those who were not successful in the first round will receive an email notification, providing them another opportunity to secure a ticket.

**WHEN WILL I BE TOLD IF I HAVE BEEN SUCCESSFUL?**

Round one of successful entries will be selected at random and notified via email during the week commencing December 16th to secure their entry.

**IF I AM SUCCESSFUL, HOW LONG WILL I HAVE TO PURCHASE MY TICKET?**

Successful ballot entries will have 72 hours to sign up for their slot before it is released back to the ballot.

**CAN I BE SUCCESSFUL IN GETTING TICKETS FOR MORE THAN ONE DIVISION?**

Yes, it is possible to be successful in getting tickets for multiple divisions; however, this is purely a matter of chance.

**HOW DO I PURCHASE THE PHOTO PACKAGE OR 'RACE WITH A FRIEND' IF I AM SUCCESSFUL IN THE BALLOT?**

Once round two of ticket sales concludes, you will have the opportunity to purchase additional options such as the Sportograf Photo Package and Race with a Friend via the event page on the website.

**I HAVE BEEN SUCCESSFUL IN THE BALLOT, HOW DO I PURCHASE SPECTATOR TICKETS?**

Spectator tickets will also become available for purchase on the event page on the website after round two of the ballot concludes, similar to the add-on options.

